

# David Ward

Lancaster, PA 17601

David@wardos.me ▪ 717-847-3443

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## OVERVIEW

IT student looking to obtain an internship/work experience in the Computer Networking field utilizing education and experience while completing a college degree.

## EDUCATION

### **Associate of Applied Science, Computer & Network Systems Administration**

*Thaddeus Stevens College of Technology* ▪ Lancaster, PA

August 2023 – Present (Expected May 2025)

- GPA: 3.6/4.0

### **Diploma**

*Hempfield High School* ▪ Landisville, PA

August 2019-2023

## RELATED SKILLS/COURSEWORK

- PC Hardware & Desktop Support ▪ TCP/IP & Local Area Networking ▪ Operating Systems
- Systems Administration ▪ Telecom Technologies for WAN ▪ Linux ▪ Windows Server
- C# Coding ▪ Internetworking Devices & Concepts ▪ WEB Technologies ▪ Network Security

## WORK EXPERIENCE

### **Remodeling Intern**

*M&G Estates* ▪ Columbia, PA

May 30th, 2023 – August 9th, 2023

- Collaborated with experienced remodeling professionals on residential projects.
- Built loyal clientele through friendly interactions and consistent appreciation.
- Performed tasks such as framing, finishing, demolition, roofing, electrical, and plumbing.

### **Assembly Technician Intern**

*Pelletron* ▪ Lancaster, PA

November 6th, 2023 – April 19th, 2024

- Performed the task of assembling Rotary Valves, DeDusters, and Finalizers.
- Collaborated with senior technicians to resolve assembly issues.
- Performed quality control tasks to identify defects and ensure compliance with specifications.

### **IT Support Technician**

*Warfel Construction* ▪ East Petersburg, PA

April 22nd, 2024 – Present

- Collaborate closely with IT Manager to ensure seamless day-to-day operations of the IT Help Desk, enhancing the overall employee support experience.
- Provide first-line support to employees, promptly addressing hardware and software issues to maintain business continuity and support operational efficiency.

- Play a key role in upholding the company's commitment to delivering exceptional service, through effective IT solutions and user support.

*See Attached References*

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### REFERENCES

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